



Blackadders achieve best practice absence management

An aCloud TeamSeer case study

The challenge



Blackadders is one of the leading legal firms in Scotland. With its size and success came the increasing need to manage absences clearly and efficiently.

Before using aCloud TeamSeer, absence procedures had been separated between holiday planning carried out by the local Administration Managers, and sickness, tracked by HR at Head Office. Managers were also using a variety of methods, including spreadsheets and manual documentation, to administer absence.

These complications made absence management and recording difficult.

Managers lacked a comprehensive picture of staffing levels, often leaving them vulnerable to unpredictable fluctuations.

As a leading employment law specialist, Blackadders recognised the importance of operating best practice within their operations; consequently, a clear and centralised system to consolidate their absence management was essential.

The solution



After evaluation of a range of absence management solutions, and using their expertise, Blackadders implemented aCloud TeamSeer.

TeamSeer now provides Blackadders with a centralised at-a-glance interface for planning and tracking absences. On top of this, it instantly delivers a range of management information reports and even updates team member's Outlook calendars.

TeamSeer helped Blackadders to...

- ✓ Centralise holiday management
- ✓ Gain staff visibility
- ✓ Make substantial time savings
- ✓ Avoid holiday clashes
- ✓ Open up team information

“The fact that TeamSeer needs no installation and leaves no I.T. footprint is a real bonus for time and peace of mind”

Graham Thoms,
IT Director

The results



In all, TeamSeer's reliability has given Blackadders much greater efficiency and confidence in their team tracking, enabling managers and staff to capitalise on the firm's success.

As Marion Miller, Blackadders' HR Manager reflects: “aCloud TeamSeer has made a significant impact on the general day-to-day management of our staffing levels. Not only can our management team make informed decisions when it comes to authorising holidays, but staff can be proactive in ensuring there is always appropriate cover within their own teams.

“As employment legal specialists, with aCloud TeamSeer, we can now truly practice what we preach.”

Marion Miller,
HR Manager



Take control of your absence management

aCloud TeamSeer is a leading absence management software solution used by organisations around the world. It is proven to reduce the admin burden, with HR teams, employees and managers all seeing a reduction in admin time of up to 85%. TeamSeer drastically simplifies absence management and many of our customers see a reduction in employee absence of up to 25%.



Sales:	Write to us:
+44 (0)845 075 6000	aCloud TeamSeer
hello@accesscloud.com	One Aldgate
	London
teamseer.com	EC3N 1RE